

IMPORTANT SAFETY NOTICE

Joy/JM-Branded My Little Steamer® and My Little Steamer® Go Mini

May 2021

Dear Valued Customer:

Our records indicate that you may have purchased a Joy/JM-branded My Little Steamer or My Little Steamer Go Mini hand-held clothing steamer between January 2002 and December 2020 (the “Steamers”). In cooperation with the U.S. Consumer Product Safety Commission, HSN Inc. is voluntarily recalling the Steamers, which can expel, spray, or leak hot water during use, posing a risk of burn injuries. HSN has received more than 200 reports of hot water spraying or leaking from the Steamers, including more than 100 reports of burn injuries.

All models and colors of the Steamers are being recalled. The Steamers have “My Little Steamer” or “My Little Steamer Go Mini” printed on the side of the unit, and have either a flat or triangular steamer head.

What you should do: Please stop using the Steamer immediately and follow the steps described below to participate in the recall and receive a refund or voucher.



How to participate in the recall:

Visit www.SteamerRecallSettlement.com to register online and for additional information about the recall and your eligibility for a refund or voucher.

If you have questions that are not addressed on the website, please call toll-free at 855-654-0942, 9:00 a.m.-9:00 p.m. Eastern Time, Monday through Friday.

If you provided the Steamer to someone else, please forward this notice to that person so they can participate in the recall.

HSN is committed to product safety and customer service. We apologize for any inconvenience and appreciate your cooperation.

Sincerely,

A handwritten signature in black ink that reads 'Sharon Bailey'.

Sharon Bailey
VP Customer Experience